

WARRANTY SHEET for the 3mk Protection products

1. The Guarantor is 3mk Protection sp. z o.o. with registered seat in Ostrów Wielkopolski (63 – 400) at ul. Krotoszyńska 35 bud. B-02 lok. 4a, entered into the register of entrepreneurs by the District Court for Poznań – Nowe Miasto and Wilda in Poznań, IX Commercial Department of the National Court Register with the NCR number (KRS): 0000869762, Tax Identification Number (NIP): 6222833086, email: sklep@3mk.pl, tel. +48 790 523 565 (www.3mk.pl).

2. The warranty applies in the Republic of Poland.

3. The warranty is valid together with the proof of purchase.

4. In case of filing a complaint regarding an All-Safe™ product, if it is impossible to identify a specific type of product and no QR code that would enable the identification was provided, the person exercising the warranty rights bears the costs of drawing up an expert's opinion to allow for the product's identification up to gross PLN 100, but no more than the amount of costs actually incurred by 3mk in relation to drawing up the expert's opinion.

5. The warranty term, counting from the day on which the item was issued to the purchaser, shall be:

- a)** 6 months for the polypropylene case: 3mk Natural Case and Ferya Skin Case;
- b)** 6 months for the following 3mk Protection products: 3D, Invisible Case, ARC+, ARC, ARC 3D, ARC PRO, ARC PRO 3D, ARC Special Edition, ARC Special Edition 3D, SilverProtection, SilverProtection+, FlexibleGlass 3D, HardGlass™, HardGlass 2, HardGlass Privacy™, HardGlass Max™, HardGlass Max Privacy™, HardGlass Soft-Edge, COVER, COVER edge, HardGlass Max FullGlue™, HardGlass Max Lite™, SilverProtection+ Folded Edition;
- c)** 12 months for shock-absorbing cases: Clear Case, Matt Case, Armor Case oraz Satin Armor Case, Satin Armor Case+, MagCase™;

d) 12 months for the following 3mk Protection products: Watch Protection™, Lens Protection™, Cam Protection™, FlexibleGlass™, Protectit, Privacy, HD+, Matte, ROCK™, Shield™, Shine™, Solid™, Solid Smartwatch Edition™, FlexibleGlass Lite™, FlexibleGlass Max™, FlexibleGlass Edge™, NeoGlass™, UV Glass™, 1UP, Lens Protection PRO™;

e) 12 months for the following 3mk Protection All-Safe™ technology products: Anti-Scratch, Anti-Shock, Hammer, SilverProtection+, TotalProtection, Privacy, Pure Matt™, Blue Light Protection™;

f) 24 months for the following 3mk Protection car or bike holders: Magnet Power™, Twist Automatic™, Spider Gravity™, Bike Holder Pro™, Drive&Charge™;

g) 24 months for the following 3mk Protection cables and chargers: Hyper Silicone Cable Type-C to Type-C, Hyper Silicone Cable USB-C to Lightning, Hyper Charger 20W, Hyper Charger 65W, Hyper GaN Charger 33W, Hyper Wireless Charger 3w1 15W.

h) 24 months for the 3mk Protection glass HARDY°

g) 24 months for earphones LifePods™ and MovePods™.

6. The warranty only covers defects resulting from causes inherent to the sold item, which do not include easily removable leftover film in cut openings or yellowing on protective layer edges which constitute normal production consequences and do not deteriorate the product's utility value.

7. The warranty only refers to the quality of various categories of 3mk Protection protective products, the basic function of which is to minimise the risk of scratches and other damage to displays and housings of electrical devices. However, the Guarantor does not guarantee that electronic devices with fitted 3mk Protection products will not be destroyed or damaged.

8. The Guarantor guarantees the following:

- a)** high product functionality and quality;

- b)** conformity of the product's shape with the device for which it is intended;
 - c)** products' safety based on the RoHS standard;
 - d)** non-deformation of products used correctly during their service life (unused products, in order to retain their shape, should be stored in their original packaging, away from sources of humidity and heat, and away from direct sunlight);
 - e)** for 3mk Protection safety glasses and films - maintenance of adhesive properties throughout the warranty term (while maintaining a regular and typical use process);
 - f)** for the NaturalCase polypropylene case - product colour preservation throughout the warranty term;
 - g)** for the Clear Case and Armor Case shock-absorbing cases – mechanical durability of keys.
- 9.** The warranty does not cover the following:
- a)** the product's mechanical damage resulting from external factors (e.g. scratches, cracks), including damage resulting from using holders;
 - b)** damage resulting from improper (inconsistent with the instructions) fitting of the product, including fitting the product on a damaged device;
 - c)** damage resulting from using the product at temperatures exceeding the range of 5 to 50 degrees Celsius;
 - d)** damage resulting from exposure of the product to water and moisture; **e)** damage resulting from exposure of the product to high temperatures and chemical agents or their vapours;
 - f)** effects of normal wear during service life, not resulting from defects in the sold item (abrasion, soiling, finger marks);
 - g)** machined products (e.g. self-guided clipping, making openings);
 - h)** in the case of safety glasses and films – damage resulting from attempts to remove the product;
 - i)** in the case of the Clear Case, Armor Case and MagCase shock-absorbing cases – colour

changes (yellowing) resulting from passage of time and natural material wear.

10. If the defects covered by this warranty are detected within the time specified in this warranty declaration, the Guarantor is obliged to remove the physical defect in the item or to deliver an item free of defects. If the given item was already repaired or replaced, the person entitled under the warranty can also demand a refund. However, the person entitled under the warranty loses his or her warranty rights if the Guarantor is not notified about the defect within 14 days from its detection.

11. The person exercising the warranty rights should deliver the product to the Guarantor's registered seat specified in paragraph 1 or to the official 3mk Protection sales point that sold the product. The Guarantor covers the product's delivery cost, provided that the warranty claim is rendered valid. **12.** The Guarantor is obliged to fulfil its obligations within 14 days from the date of the item's delivery by the person entitled under the warranty and to return the item at its cost.

13. In matters not regulated by this Agreement the provisions of the Civil Code shall apply.

14. The warranty does not exclude, limit or suspend the purchaser's (entitled under the warranty) rights deriving from the regulations on statutory warranty for defects in the sold item.